

In today's competitive business environment, you need to ensure the technology you select works to help you secure the best business advantage. BlueModus' Voice-Over-IP (VoIP) telephony solutions represent the next generation of voice communications, utilizing your existing information technology (IT) infrastructure to provide state-of-the-art communications, at reduced costs.

VoIP is voice transmission over an internet connection instead of a standard phone line. This enables BlueModus to integrate this technology with other business applications, such as billing systems, e-mail, and more, to provide you with seamless communications solutions.

With all the features and functionality of much higher priced traditional phone systems, our solutions are designed to enable your business to operate at peak efficiency and to never lose touch with your customers, allowing your business to grow without fear of obsolescence.

Our solutions are conveniently packaged to offer a freedom of choice for installations, using either traditional premise-based hardware, or provided as service in our hosted and managed Voice-as-a-Service (VaaS) environment.

VoIPremise™ leverages the complete suite of system management software and hardware with a variety of desktop phone sets to choose from. Advantages include reduced cabling costs, ease of changes to the system, and ability to connect remote locations at substantial savings over conventional phone systems. VoIPremise can be managed by your IT staff or we can provide that capability as an add-on service.

VoIPatinum™ is a VaaS offering that gives you the same power, functionality, and flexibility as VoIPremise with reduced upfront investment, shorter implementation time, and ongoing maintenance and support from our expert staff.

With either option, the return on investment is substantial — immediately.

Both VoIP offerings come with the following features:

- Alarm Receiver
- Append Message
- Authentication
- Automated Attendant
- Blacklists
- Blind Transfer
- Call Detail Records
- Call Forward on Busy
- Call Forward on No Answer
- Call Forward Variable
- Call Monitoring
- Call Parking
- Call Queuing
- Call Recording
- Call Retrieval
- Call Routing (DID & ANI)
- Call Snooping
- Call Transfer
- Call Waiting
- Caller ID
- Caller ID Blocking
- Caller ID on Call Waiting
- Calling Cards
- Conference Bridging
- Database Store / Retrieve
- Database Integration
- Dial by Name
- Direct Inward System Access
- Distinctive Ring
- Distributed Universal Number
- Discovery
- Do Not Disturb
- E911
- E-mail Integration Capability
- ENUM
- Fax Transmit and Receive (3rd Party OSS Package)
- Flexible Extension Logic
- Interactive Directory Listing
- Interactive Voice Response (IVR)
- Local and Remote Call Agents
- Music On Hold:
 - Music On Transfer:
 - Flexible Mp3-based System
 - Random or Linear
- Unified Communications