

Our services team knows communication is critical and even a minor problem can cause a severe disruption in your business. Therefore, backed by our cadre of three Alcatel-Lucent-certified engineers, we help deploy and service both small and large Alcatel-Lucent systems. BlueModus' staff has fashioned a successful track record of installing and maintaining a wide array of Alcatel-Lucent products, including:

- OminPCX Enterprise (version 3.2 – 8.0)
- OmniPCX Office
- OmniVista 4760
- Alcatel-Lucent 4635 Voice Mail
- Alcatel-Lucent Fax Server
- CCIVR: including advanced scripting and database integration
- OminTouch: installation and design
- Call Center Supervisor (CCS)
- CCS Server
- Attendant console
- PWT/DECT
- Various Alcatel-Lucent networking equipment (switches and routers)

In addition, we have vast experience with a variety of related products, including:

- AVST CallXpress
- Captaris RightFax
- Genesys Voice Portal (GVP): building complex applications
- Genesys Agent Desktop (GAD): customization
- Genesys Workforce Manager

For any telephony solution to be successful, it must be reliable, secure, provide an excellent quality of service, and be backed by unfailing support. At BlueModus, we do just that.